

**New Hampshire Department of Health and Human Services
Improving Access to Information and Services for Individuals and Families
Needing Long Term Supports and Services: New Hampshire ServiceLink Program**



**ADDENDUM #3
RFP-2017-OHS-01-SERVI**

On July 15, 2016, The New Hampshire Department of Health and Human Services, published a Request for Proposals to solicit proposals from Vendors to provide ServiceLink services to assist all populations, including those over age 60, adults with physical, intellectual, development disability or mental illness, with improving access to information on the full range of long-term services and supports, and with improving access to public programs including Medicaid long-term support programs and benefits in New Hampshire.

Replace RFP Section 1.3 Contract Period with the following:

1.3. Contract Period

The Contracts resulting from this RFP will be effective January 1, 2017 or upon the date of Governor & Executive Council approval, whichever is later through September 30, 2018.

The Department may extend contracted services for up to two (2) additional years, contingent upon satisfactory vendor performance, continued funding, and Governor and Executive Council approval.

Replace RFP Section 3.2.7 with the following:

- 3.2.7. Monadnock Region (includes all the cities in towns of Cheshire County, and the following cities/towns in Hillsborough County: Antrim, Bennington, Francestown, Greenfield, Greenville, Hancock, Mason, New Ipswich, Peterborough, Sharon, Temple, and Windsor.)

Replace RFP Section 3.2.10 with the following:

- 3.2.10. Sullivan County

Delete Section 3.2.2.2, a, vii in Addendum #2.

Replace Section 3.3.2.2.a.vii with the following:

- vii. Provide financial management services for bill paying and/or employer of record services in accordance with the in accordance with the United States Veterans Health Administration, Office of Geriatrics and Extended Care, Veteran-Directed Home and Community-Based Services (VD-HCBS) Draft Interim Program Procedures (See Appendix J – NH VD-HCBS Program Readiness Review and Procedures, for both documents).